

## Maintenance & Support



### Keeping customers happy with Technical support and maintenance

Customer centric approach and zeal to prove that we care for them has rewarded us with repeat business. We have been flawlessly adopting ‘fine-tune’ method to ensure that our clients and customers receive cost effective experience.

Our maintenance and support service team provides our clients with enhancements for technology improvements, superior functionality and modern industry standards along with the access to the professionals in our Software Support Centers.

### Software maintenance and support Services

Our maintenance and support service includes the direct access to our experienced consultants with personalized service from trusted, knowledgeable support specialists. Our flexible service options include e-mail support and online chat support for our clients. With our experience we ensure the solution of client’s software related queries within 48 hours.

### Key benefits of our Maintenance and Support Service

- Around-the-clock problem diagnosis and resolution
- Refine your operations with direct and immediate access to the right resources
- Real-time solutions through 24x7x365 web and telephone access to technical expertise
- Maintain efficiency by working with us on issues any time of the day or night
- Respond to new mandates by accessing new maps as required

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